ASK US A QUESTION VIA THE PATIENT PORTAL

• Access the portal by visiting <u>everychildpediatrics.org</u> and selecting the "Patient Portal" tab. You can also access the portal directly at <u>https://14034-1.portal.athenahealth.com.</u>

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Formerly Rocky Mountain	Youth Clinics Learn More >	Patient Portal	Donate En Españ	ol Telehealth Visit Instructions
first see the login p	Youth Clinics Learn More > Home About Us > Adge: Dial 911 in the case of a r	Patient Portal For Patients ~	Donate En Españ	ol Telehealth Visit Instructions
	Workson a One-Time Payu QuickPay Code, Statement ID, Access Code Where can I find my code? By clicking Make a Payment, toy represent that you are authorized address the patient's billing matter	nor , or 16 ers.	Sign In to Your Portal Account We're using athenahealth to help y your health information for different offices with just one email and pass Start by clicking the button below, a logging in with the email and passw already use. Log in with V athenahealt Forgot your password? Questions? Learn more. Don't have an account? Sign up t stay connected to your healthcare.	bu access doctors' word. nd ord you h

You will

 Select "Log in with athenahealth" if you already have an account. If you don't have an account, you can sign up during this step. If you forgot your password, use the "Forgot your password?" link to regain access to your account. Once logged in, you will see the homepage of the portal:

every child	Prefieres د	; el español? 📃 M	lessages PB Paul V
Home	PB Good afternoon	, Paul!	
₩ My health Ap	Appointments		
	Heed to schedule a new appointment?		Schedule Now

• To send a "Medical Question" to Every Child Pediatrics' select "Messages" in the upper right hand corner by the patient's name.

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• Once you select "Messages" it will populate a new screen. Then select "Compose Message." Please note that you can select "Compose Message" at the top or the "Compare Message" in red, both will take you to the same page.



- Once "Compose Message" is selected, you will need to fill out the following from the dropdowns:
 - Message Type Medical Question, Appointments and Scheduling, Billing and Payments, or My Profile
 - Provider The patient's Primary Care Provider
 - Location The patient's office location (i.e., Aurora, Denver, Lakewood, Thornton, School-Based Health Centers)
 - Subject The subject of the message, just like an e-mail
 - Message The body of the message, more detail regarding the subject of the message

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Message type*	- Select -	~	This information will help us route
Provider*	- Select -	•	your message to the correct department and respond faster.
Location*	- Select -	~	
Subject*			
Message*			

• Once all information has been entered in the subject and body of the message, select "Send" and this will send the message to Every Child Pediatrics.